



# LEARN IN 50:00

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## Learn while you Lunch: Customer Service Series

Learn in 50:00 is a series of high impact “bite-size” training, short learning sessions that are delivered on site at lunch time. Every session will have no more than three key concepts with actionable ways to apply them immediately. This series is based on the book, Turing Rants Into Raves: Turn Your Customers On Before They Turn On You! The Customer Service Series consists of the following topics:



Think like an Owner



Build a Relationship



Remove the Roadblocks



Walk in Your Customer’s Shoes



Capture Your Customers Heart

### Benefits of program:

- Cost effective
- Flexible, convenient format
- Accelerated learning through actionable ways to apply concepts
- Immediate return on investment
- Dynamic, interactive approach to learning

### Features of program

- Onsite
- Group size: 12 Maximum
- Investment: single session: \$350, three or more sessions \$325 each, all five sessions \$1500